

# Business Continuity

A Business Continuity & Disaster Recovery Solution.



**The Top Line.** Here is a business continuity and disaster recovery solution that ensures operations and telecommunication services are maintained during any disasterous incident such as catastrophic building failures, natural disasters, or network disruptions.

## Business Continuity

Today's enterprises require business continuity planning to ensure operations are maintained during any data center, network, or building incident. Businesses spend months to ensure that continuity plans account for physical incidents such as catastrophic building failures, natural disasters, or calamitous events.

The ProSpeed hosted IP communication platforms lead the industry in state-of-the art business continuity and disaster recovery solutions. The ProSpeed platform supports business continuity at the enterprise level, group level, and the end-user level.

The ProSpeed Business Continuity Solution:

- provides access to communications services in any place, at any time, under any circumstances
- includes simultaneous ringing and sequential ringing to multiple locations
- includes support for telecommuting and unified voice messaging as well as a single mailbox across multiple technologies
- applies to Hosted PBX and IPTrunking services

## Business Continuity Benefits

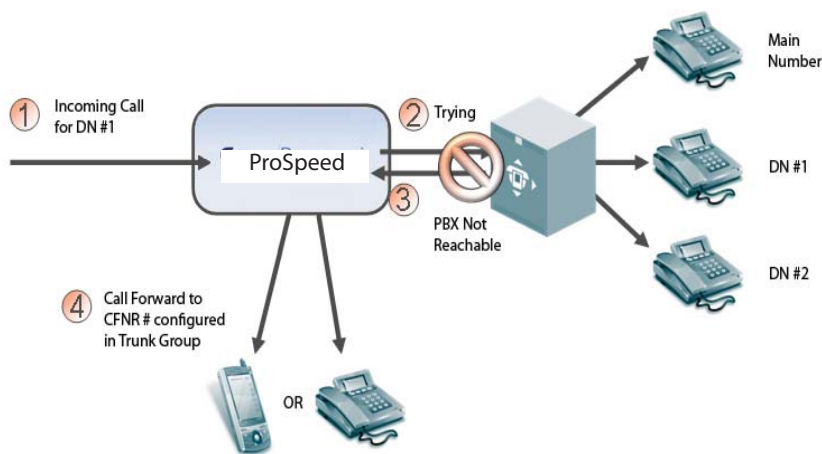
- Business Continuity in the Network and at the Customer Premise - The ProSpeed solution supports business continuity both in the network and at the enterprise. PBX solutions only provide for premise-based outages.
- Tiered Business Continuity Solutions - The ProSpeed platform supports disaster recovery policies for the enterprise, the group, and the individual end-user.
- No specific hardware is required - The ProSpeed platform is compatible with an extensive list of authorized PBXs, IP PBXs, access devices, and phones, which translates to reducing your capital and operational expenses.
- Customizable Disaster Recovery Policy - The ProSpeed solution allows businesses to design their communications continuity protocols based on their existing business processes.

### The ProSpeed Business Continuity Solution

Every business -- large or small, fixed or converged, single-site or multi-site -- demands some degree of Business Continuity. In the event of a natural disaster or calamitous event, our Business Continuity solutions enables enterprises to automatically re-route calls to maintain telephone service to any location and any device, including landline phones, mobile devices, and PC-based softphones. These features work for both Hosted Enterprise Seats as well as for IPTrunking. In the case of Enterprise Seats, the user feature "Call Forwarding Not Reachable" will direct calls to pre-designated alternative fixed or mobile lines in the event of a service disruption to lines serving the Enterprise. In the case of all IPTrunking options (Basic, Executive and Premium), the feature, "Unreachable Destination" will similarly redirect incoming calls to pre-determined alternative numbers. Additional business continuity solutions such as simultaneous ringing and sequential ringing to multiple locations are also available for Enterprise Premium Seats, IPTrunking Executive, and IPTrunking Premium services.

### Disaster Recovery Call Flow for Individual Subscribers Hosted PBX or Trunking Services

The illustration below shows the call flow for incoming calls being redirected for a trunk group user. When an incoming call cannot reach the PBX located at the enterprise site, the incoming call is automatically re-routed to maintain telecommunication services to any location and any device, including mobile devices, landline phones, and PC-based softphones.



Make Your Move. Call Us At (888) 425-7425 To Find Out More About Business Continuity Solutions And The Entire Portfolio Of ProSpeed Services.

ProSpeed.net, Inc.

71 Spit Brook Road, Suite 310

Nashua, NH 03060

Phone: (888) 425-7425

Fax: (603) 897-0100

sales@prospeed.net

Prospeed.net is a nationwide IP-based network operator that, thanks to our nationwide, high-performance IP network and CLEC footprint, delivers enhanced IP applications to small and medium-sized businesses. We at Prospeed.net are committed to providing state of the art telphony solutions with the best in class service and support.